



06 November 2023

Position Statement On Recent Château Gâteaux Social Media Attention

Over the weekend, we were made aware of a polarizing image that one of our employees used on his personal and private social media account. Whilst our business respects freedom of speech, the message and behaviour **do not represent the views of Château Gâteaux**. Château Gâteaux continues to support all humanitarian efforts and does not engage in any political activity.

As an employer of 340 people, we understand our role in maintaining a safe workplace for all. That is why a communication has been sent to all staff about responsible social media etiquette. It is important to note that in 2018 Château Gâteaux was acquired by Dr. Oetker South Africa who are the majority shareholder. The business is the home of many South Africans' careers, from all backgrounds and beliefs, and it is our first priority to safeguard their income and well-being.

We apologize to our community of consumers, suppliers and customers for the misrepresentations and hurt generated by the behaviour of a staff member. Our dedication is to deliver the Château Gâteaux experience you love and trust.

Regards,

A handwritten signature in black ink, appearing to be 'MP' with a flourish underneath.

Mpho Toolo

General Manager Dr Oetker and Managing Director Château Gâteaux